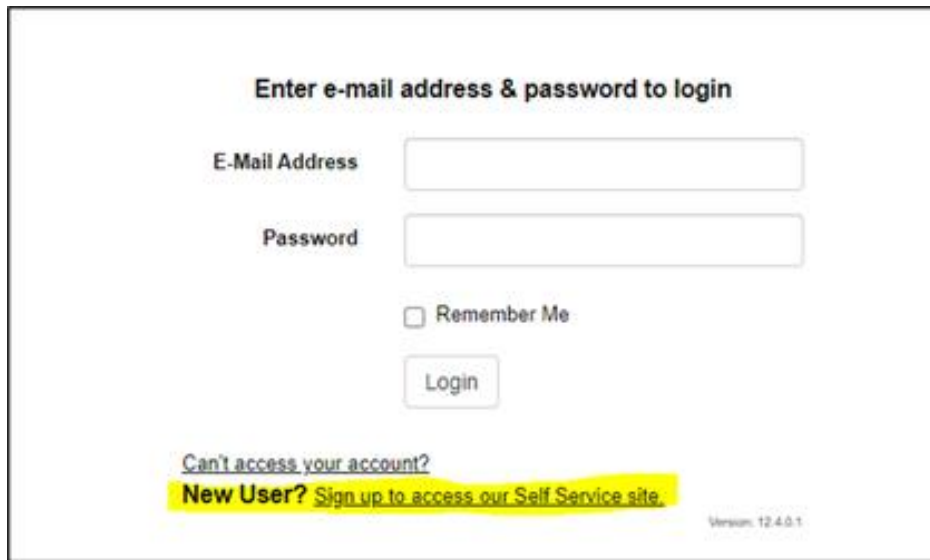


How a Customer Registers for SmartHub

To register for SmartHub a customer needs to click “New User? Sign up to access of Self-Service site.”

Live site login URL: <https://ehtel.smarthub.coop> or through the App called SmartHub made by NISC



Enter e-mail address & password to login

E-Mail Address

Password

Remember Me

Login

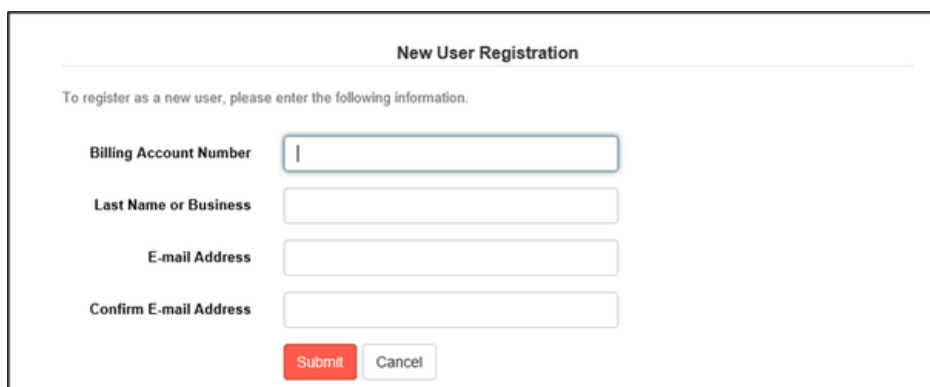
[Can't access your account?](#)

New User? Sign up to access our Self Service site.

Version: 12.4.0.1

Once they click that link, they will need to input three things:

- Billing account number
- Last name
- Email address



New User Registration

To register as a new user, please enter the following information.

Billing Account Number

Last Name or Business

E-mail Address

Confirm E-mail Address

Submit Cancel

Security Questions for Registration

Next, you will be required to **answer one security question** and **complete two secret hint questions**.

New User Registration

To register as a new user, please enter the following information.

Billing Account Number	<input type="text" value="90017"/>
Last Name or Business	<input type="text" value="Brown"/>
E-mail Address	<input type="text" value="email@misc.coop"/>
Confirm E-mail Address	<input type="text" value="email@misc.coop"/>

Please answer the following about the account that you are trying to register in order to protect you against identity theft.
Last 4 Digits Of SSN Or Federal Tax ID (For Businesses)

<input type="text"/>	<input type="text"/>
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Security Question 1

<input type="text" value="Mailing ZIP Code"/>	<input type="text" value="Answer"/>
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Please choose from the Secret Hint Questions below to answer. We may ask you to answer these if you forget your login credentials.

Security Question 1

<input type="text" value="In what city were you born?"/>	<input type="text" value="Answer"/>
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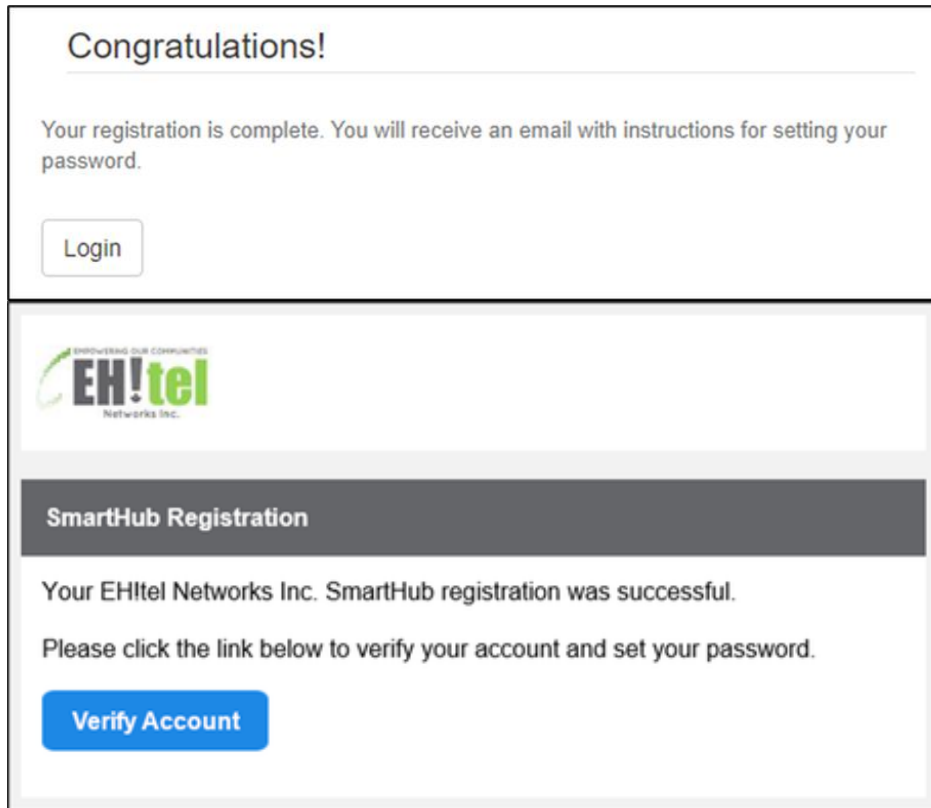
Security Question 2

<input type="text" value="What is your favorite season?"/>	<input type="text" value="Answer"/>
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I'm not a robot 

I accept the [Terms and Conditions](#)

After you click “Submit,” they will see a message that their registration has been successful, and they will receive an email shortly with a link to verify the account and set the password.



Click on “Verify Account” in the email you received and another window will open.

Your SmartHub password requirements are:

- Minimum: 8
- Maximum: 50
- Uppercase: 1
- Numbers: 1
- Special Characters: 1